

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF AMERICAN NETWORK)	
EXCHANGE, INC. FOR AUTHORITY TO)	
OPERATE AS A RESELLER OF)	
INTEREXCHANGE TELECOMMUNICATIONS)	CASE NO. 10325
SERVICES WITHIN THE STATE OF)	
KENTUCKY)	

O R D E R

IT IS ORDERED that American Network Exchange, Inc. ("AMNEX") shall file the original and 10 copies of the following information with the Commission, with copies to all parties of record, within 20 days of the date of this Order. If the information cannot be provided by this date, AMNEX should submit a motion for extension of time stating the reason a delay is necessary and including a date by which it will be furnished. Such a motion will be considered by the Commission.

The following questions are in reference to AMNEX's revised tariff filed March 23, 1989:

1. Page 13, Section 2.3.2, line 2. Describe the "facilities furnished by the Company" referred to.

2. Page 14, Section 2.4.A.

(a) Will bills be issued in the name of the corporation or partnership?

(b) Is the term "billing agent" intended to mean the contact person for the partnership or corporation? Explain.

3. Page 15, Section 2.5.A.

(a) Under what conditions would the company require more than one deposit prior to the provision of service?

(b) Does the provision allowing AMNEX to require additional deposits "at any time" after provision of service imply continuing upward adjustments?

(c) Has any provision been made for downward adjustments if the customer's service record indicates the deposit exceeds 2 months' average usage?

(d) What is meant by "anticipated" increases to a customer's billing?

(e) Is there any reason why AMNEX cannot specify a time period over which an actual service record would be established for the purpose of adjusting deposits to the appropriate amount on a one-time basis?

4. Page 16, Section 2.5.3.A. Provide justification for compounding late payment penalties.

5. Page 18, Section 2.6.A.2.

(a) Explain how AMNEX, as an interexchange carrier, can be associated with a shared tenant arrangement.

(b) Provide justification for discontinuing service under the stated conditions where no amounts are owed to AMNEX.

6. Page 19, Section 2.7, line 4. Define "minimum period."

7. Page 19, Section 2.8.

(a) Provide an example of a special service.

(b) Is AMNEX aware that special contracts containing rates, charges, or conditions of service that differ from or are not included in the tariff must be approved by the Commission prior to their implementation?

8. Page 23, Section 3.2. Explain why the travel service charge should be applicable in addition to rates for services associated with the authorization code. What actual service is paid for by the additional charge?

9. Page 23, Section 3.2, line 3. Does the term "intercity" equate to intraLATA service?

10. Pages 23 and 24, Section 3.2. Is AMNEX aware of Commission laws and regulations requiring that promotional offerings be filed with the Commission?

11. Page 23, Section 3.1 and Page 24, Section 3.2.A. Explain why the \$2,500 and \$500 maximum usages shown in the tariff filed January 6, 1989 have been omitted.

12. Page 24, Sections 3.2.A, B, C. Explain why "any customer's premises" was changed to "any location."

13. Are the rates shown in Section 4.1 through 4.6 per minute rates?

14. Page 33, Section 4.7. Define "usual subscriber rate."

15. Will any non-traffic-sensitive, monthly recurring rate or minimum bill be charged? Explain.

16. Page 34, Section 4.9. Clarify what is meant by "uniform on a distance basis."

17. Who will be the billing agent(s) for AMNEX in Kentucky?

18. Has AMNEX provided any intrastate service in Kentucky? If yes, provide the date the service began, the amount of revenues collected, and the areas where service has been provided.

19. For the following items please respond by filing revised tariff sheets or stating reasons why the tariff sheets should not be revised.

(a) Page 12, Section 2.2.5, line 20. Change second word from end of line from "or" to "of."

(b) Page 13, Section 2.3.3, line 5. At end of sentence after "User," add "as may be determined by a court having jurisdiction over the parties."

(c) Page 15, Section 2.4.C. Add "if such information is applicable and available."

(d) Page 17, Section 2.5.5.A, line 6. Word "and" should be changed to "any."

20. In the tariff filed January 6, 1989, Leaf 18, Section 2.7.1 indicates that AMNEX plans to bill charges, including usage charges, in advance. This has been deleted from the March 23, 1989 filing, but no other billing details have been provided.

(a) Will any charges, including non-traffic-sensitive, monthly recurring charges, minimum bills, or usage charges, be made in advance? Explain.

(b) If the answer to "a" is yes, provide the following:

(1) Will all customers be required to make a deposit? If not, what criteria will be used to determine whether a deposit is required?

(2) Would all customers be required to pay in advance regardless of usage level? For example, including deposit, monthly network interface fee, and minimum usage charges, a new Ultra-Plus customer would pay approximately \$15,375 in advance before receiving any service. A new Preferred AMNEX Omni customer would pay a minimum of \$1,500 in advance.

(3) Upon what basis would usage charges be estimated for new customers?

(4) In comparative form, provide an analysis of costs incurred where there is advance billing of estimated usage charges with subsequent bill adjustments and billing of usage charges in arrears.

(5) Provide any justification AMNEX may have for billing usage charges in advance.

21. Page 25, Section 3.3.1. Is there a minimum/maximum usage range for Preferred-Plus AMNEX Omni customers?

22. Page 23, Section 3.1, line 9. Define or identify "on-net cities."

23. Does AMNEX plan to provide enhanced services? If so, describe.

24. Provide a detailed description of AMNEX's fiber optic network including its Kentucky network.

25. Page 26, Section 3.4.1.

(a) Describe the type of customer anticipated to be served by Traveling AMNEX Omni Service.

(b) Will alternative operator services be offered through Traveling AMNEX Service?

(c) What type billing will be accepted for Traveling AMNEX Omni Service - AMNEX-issued calling cards, LEC calling cards, other credit cards or third-party billing, collect calls?

(d) What services are covered by the \$.25 per minute handling charge?

26. Page 31, Section 3.7.B. It appears that a customer will be charged for completed calls from the time the trunk is seized and not from the time the called party answers. Is this correct?

Done at Frankfort, Kentucky, this 3rd day of May, 1989.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:

Executive Director